

Authorized Information Technology Schedule Price List

FEDERAL SUPPLY SERVICE

General Purpose Information Technology Professional Services



GENERAL SERVICES ADMINISTRATION

www.clearavenue.com

GS-35F-0426T

PROPOSED IT SCHEDULE 70 PRICELIST Effective May 14, 2007 through May 13, 2017

clearAvenue LLC 6321 Dewey Drive

Columbia, MD 21044

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AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

SPECIAL ITEM NUMBER 132-34 - MAINTENANCE OF SOFTWARE AS A SERVICE

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially.

Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324

SPECIAL ITEM NUMBER 132-51 – INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FSC Class 7030- Information Technology Software

FPDS Code D301 IT Facility Operation and Maintenance

FPDS Code D302 IT Systems Development Services

FPDS Code D306 IT Systems Analysis Services

FPDS Code D307 Automated Information Systems Design and Integration Services

FPDS Code D308 Programming Services

FPDS Code D310 IT Backup and Security Services

FPDS Code D311 IT Data Conversion Services

FPDS Code D316 IT Network Management Services

FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

FPDS Code D304 Value Added Network Services

(This schedule incorporates Special Item Number 132-51, from the FSC Group 70, Part 1,

Sections B & C)

Service Area	Category Code
Information Technology Professional Services	S

SPECIAL ITEM NUMBER 132-60 F IDENTITY AND ACCESS MANAGEMENT PROFESSIONAL SERVICES - SUBJECT TO COOPERATIVE PURCHASING. Supports planning, risk assessment, deployment, implementation and integration of Identity and Access Management (IAM) with customer agency applications, both certificate-based and non-certificate-based. (FPDS D399)



Contractor's Name clearAvenue, LLC, 6321 Dewey Drive, Columbia, MD 21044 Ph. (410) 884 0689, http://www.clearavenue.com

Contract Number: GS-35F-0426T

Period Covered by Contract: 5/14/2007 to 5/13/2017

General Services Administration Federal Supply Service

Pricelist current through Modification #__P0-0013_, dated 04/19/12

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (http://www.gsaadvantage.gov).

CUSTOMER INFORMATION:

1a. Table of awarded special item number(s):

SIN	Description
132-34	Maintenance of Software as a Service
132-51	Information Technology Professional Services
132-60F	Identity and Access Management Professional Services

- 1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. Not applicable
- 1c. Description of all corresponding commercial job titles, experience, functional responsibility and education are provided beginning on page 15
- 2. Maximum order:
- a. The Maximum Order value for SIN 132-34 and 132-51 is \$500,000
- b. The maximum order value for SIN 132-60F is \$1,000,000
- 3. Minimum order: \$100
- 4. Geographic coverage (delivery area): The Geographic Scope of Contract will be domestic delivery only
- 5. Point(s) of production (city, county, and State or foreign country) Not applicable
- 6. Prices shown are NET Prices; Basic Discounts have been deducted.
- Quantity discounts.
- a. Dollar Volume: Orders Exceeding \$200,000 will receive an additional 2% discount for services only (132-51, 132-60F)
- b. Government Educational Institutions Government Educational Institutions are offered the same discounts as all other Government customers
- 8. Prompt payment terms: 1% 15 Net 30 days from receipt of invoice or date of acceptance, whichever is later.

- 9a. Government purchase cards are not accepted above the micro-purchase threshold...
- 10. Foreign items None
- 11a. Time of delivery. To be Determined between clearAvenue and the Agency
- 11b. Expedited Delivery. To be Determined between clearAvenue and the Agency



- 11c. Overnight and 2-day delivery: To be Determined between clearAvenue and the Agency
- 11d. Urgent Requirements. When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.12. F.O.B. point(s).

13a. Ordering address:

clearavenue, LLC, 6321 Dewey drive, Columbia, MD 21044

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Tel: (410) 884 0689

13b. Ordering procedures:

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

14. Payment address:

clearavenue, LLC, 6321 Dewey drive,

Columbia, MD 21044

- 15. Warranty provision: Contractor standard warranty
- 16. Export packing charges, if applicable: Not applicable
- 17. Terms and conditions of Government purchase card acceptance Contact clearAvenue LLC. for terms and conditions of Government Purchase Card acceptance.
- 18. Terms and conditions of rental, maintenance, and repair (if applicable). Not applicable
- 19. Terms and conditions of installation (if applicable). Not applicable
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices

 Not applicable

- 20a. Terms and conditions for any other services (if applicable). Not applicable
- 21. List of service and distribution points (if applicable). Not applicable



- 22. List of participating dealers (if applicable). Not applicable
- 23. Preventive maintenance (if applicable). Not applicable
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). Not applicable
- 24b. Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

http://www.clearavenue.com

The EIT standard can be found at: www.Section508.gov/

- 25. Data Universal Number System (DUNS) number: 124289708
- 26. clearAvenue LLC. is registered in the System for Award Management (SAM) database.

6321 Dewey Drive, Columbia, MD 21044

TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE AS A SERVICE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

Manufacturer provided Guaranty will be provided to the clients

- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. TECHNICAL SERVICES – Not Applicable

The Contractor,	without additional charge to the ordering activity, shall provide a hot line technical supp	ort
number	for the purpose of providing user assistance and guidance in the implementat	ion
of the software.	The technical support number is available from to	

4. SOFTWARE MAINTENANCE

- a. Software maintenance as it is defined:
- 1. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

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Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.



b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. PERIODS OF MAINTENANCE (SIN 132-34)

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lessor period of time.
- b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE—Not Applicable

- a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (l0) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.
- b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.
- c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.
- d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to ________% of all term license payments during the period that the software was under a term license within the ordering activity.

7. TERM LICENSE CESSATION

a. After a software product has been on a continuous term license for a period of _______* months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written

Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

8. UTILIZATION LIMITATIONS - (SIN 132-34)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
 - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
 - (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.
 - (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take



precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

9. SOFTWARE CONVERSIONS - (SIN 132-32 AND SIN 132-33)

N/A

10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

11. RIGHT-TO-COPY PRICING

The Contractor shall insert the discounted pricing for right-to-copy licenses.



TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)

PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND IDENTITY ACCESS MANAGEMENT PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-60F)

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.



d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

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7. RESPONSIBILITIES OF THE CONTRACTOR



The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract.

For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

- a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

Security Architect:

Functional Responsibility: Understand the technical risks across applications, databases, networks, operating systems and end-user computing devices. Have ability to quickly learn the fundamentals of new technology and consistently evaluate its security needs according to beat practice, policy, precedent and customer needs. Have expertise in security architectures and design principles. In-depth understanding of security principles as they relate to software and networks. Ability to use existing libraries of code to reduce development cycle time and code replication. Communication skills including the ability to prepare and give presentations to other team

members that will provide feedback during the requirements gathered during the design and development stages of a product lifecycle.

BS in computer Science or related field.

Minimum Education and Minimum/General Experience: Minimum 5 years professional experience with team oriented software development.

Security Engineer:

Functional Responsibility: Provides technical support to design, develop, modify, implement, and/or migrate LAN/WAN communication networks and network security. Architect and implement network and security management systems, document network architecture, help define overall network security strategies and procedures. Provides technical and administrative direction for tasks to include the review of work products for correctness and compliance with Industry accepted standards. Provide analysis for implementation techniques and tools for the most efficient solution to network and related security requirements.

Minimum Education and Minimum/General Experience: BS in Computer Science or related field. Minimum 4 years professional experience.

Web Portal Architect:

Functional Responsibility: Working knowledge with one or more web application servers and web content management products. Strong experience in application data modeling. Working knowledge of scripting languages. Knowledge of application development methodologies. Have ability to work effectively with all levels of personnel. Good written and oral communication skills.

Minimum Education and Minimum/General Experience: BS in Computer Science or related field. Minimum 5 years professional experience.

Storage Architect:

Functional Responsibility: Provide expertise in overall storage architecture design with other professional team members. Performs file system maintenance and data migration. Provide solutions to perform storage capacity measurement and planning. Provide guidance on solutions to complex storage requirements. Have strong working knowledge of Storage Area Network technologies. Working knowledge of Storage Resource Manager tools. Ability to troubleshoot issues affecting storage solutions Implement and maintain monitoring systems to provide problem notification and ongoing system metrics. Working knowledge of IT processes and best practices related to backup and recovery, disaster recovery and network technology.

Minimum Education and Minimum/General Experience: BS in Computer Science or related field. Minimum 4 years professional experience.

Project Manager:

Functional Responsibility: The Project Manager is responsible for the successful development/scoping of services, launch and continuity of services provided to the client. Such job responsibilities will include - assigning priorities on work to be performed, monitoring progress of all jobs, coordinating communication between Client Services, Production and IT. The Project Manager will be informed at all times of the status of current jobs as well as of future and pending jobs. The Project Manager will have authority to assign priorities to work within areas of IT based on his/her analysis of client needs. The Project Manager will be responsible for keeping Client Services, IT and Production informed of work flows and project progress. If conflict arises, the Project Manager must identify the root cause and fully resolve the issue. The Project Manager will have active participation in all daily production meetings, as well as keep a detailed "to do" list along with a project timeline, where applicable. The Project Manager must also document scope of work and job requirements for all new and existing programs.



Minimum Education and Minimum/General Experience:BS in Computer Science or related field. Required working knowledge of Earned Value Management (EVM) and related Project Management Body of Knowledge (PMBOK). Certifications such as PMP desired. Minimum 5 years of experience managing IT projects.

Senior Systems Architect:

Functional Responsibility: The Senior Systems Architect supervises a team of Systems Engineers and Network Engineers thru project completion and is considered a Subject Matter Expert (SME) in one or more specific areas of computer system design and networking. Independently performs a variety of system design and engineering tasks which are broad in nature and are concerned with design and implementation of major enterprise systems development and integration, including supporting personnel, hardware, software, and support facilities and/or equipment. Plans and performs systems and networking engineering research, design development, and other assignments in conformance with system and network design, engineering, and customer specifications. Supervises team of Systems Engineers and Network Engineers. Responsible for highly complex technical/engineering projects. Coordinates the activities of Systems Engineers and Network Engineers assigned to specific system and network engineering projects. Is the lead technical authority on the project.

Minimum Education and Minimum/General Experience: BS in Computer Science or related field. Master's degree or equivalent in relevant field and 10 plus years of engineering and networking experience. A Bachelor's degree and 9 years of engineering and networking is equivalent to a Master's degree or a High School Diploma (or equivalent) and 15 years of engineering and networking is considered equivalent to a Master's degree.

Business Analyst:

Functional Responsibility: The business analyst acts as a primary interface with business partners. Responsible for understanding current and future processes. Define and document business needs and requirements, and generate associated business solutions that satisfy needs. Understand and apply project management methodology. Establish and maintain a strong relationship with various business partners. Promote actions that consistently link results to the business needs and enterprise direction of the company. Act as the primary contact and focal point for business partners within a company by being their liaison or spokesperson. Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. Provides consultation on complex projects and is considered to be the top level contributor/specialist. Take an empowered leadership role in the implementation of solutions that meet the business partner's needs by gathering information, conducting research, and keeping abreast of business and IT industry trends to provide business solutions. Analyze business needs, develop requirements, and coordinate the development of procedures, training, and other communication. Leaders with the ability to transfer knowledge effectively; Experience using the Microsoft Office, including Microsoft Word, Excel, PowerPoint, and Outlook; Good organizational, interpersonal, and communication skills; Excellent customer service skills; Ability to learn and apply technical information; Proven performance in a team environment; Self-motivated and able to work without close supervision; Ability to multitask in a busy and changing work environment; Interest in building and maintaining strong working relationships with support partners and customer groups

Minimum Education and Minimum/General Experience: BA/BS in Business , Computer Science or related field. Minimum 4 years of experience required.

Tel: 410-271-4171 Fax: 410-884-0689

Software Engineer:

Functional Responsibility: Entry level technical position, under supervision, responsible for one or more of the following areas: requirements analysis, programming, software integration, documentation, test and evaluation, and other technical tasks. Performs technical project assignments to include assessing and resolving issues related to system design, computer software development, data analysis, report preparations and presentations, and implementation planning. BS in Computer Science or related field. Master's degree or equivalent in relevant field and 1 plus years of software engineering experience. One year of related experience in successful efforts involving any combination of: systems analysis and design, programming, systems integration, data conversion and implementation support, database planning and design, and network services.

Minimum Education and Minimum/General Experience: A Bachelor's degree and 1 year of engineering and networking is equivalent to a Master's degree or a High School Diploma (or equivalent) and 6 years of engineering and networking is considered equivalent to a Master's degree.

Senior Software Engineer:

Functional Responsibility: A senior level technical position, under supervision, responsible for one or more of the following areas: requirements analysis, programming, software integration, documentation, test and evaluation, and other technical tasks. Performs technical project assignments to include assessing and resolving issues related to system design, computer software development, data analysis, report preparations and presentations, and implementation planning. BS in Computer Science or related field. Master's degree or equivalent in relevant field and 3 plus years of software engineering experience. One year of related experience in successful efforts involving any combination of: systems analysis and design, programming, systems integration, data conversion and implementation support, database planning and design, and network services.

Minimum Education and Minimum/General Experience: A Bachelor's degree and 3 year of engineering and networking is equivalent to a Master's degree or a High School Diploma (or equivalent) and 8 years of engineering and networking is considered equivalent to a Master's degree.

Systems Engineer:

Functional Responsibility: The system engineer provides general direction, performs high-level systems analysis, evaluation, design, integration, documentation, and implementation of very complex application that require a thorough knowledge of administrative, and technical skills. Directs and participates in all phases of system development with emphasis on planning, analysis, evaluation, integration, testing and acceptance phases (IV&V and DT&E). Applies higher-level business or technical principles and methods to very difficult technical problems to arrive at automated engineering solution. Designs and prepares technical reports and related documentation, and makes charts and graphs to record results. Prepare and deliver presentations and briefings as required by the Task Order. May be required to serve as Task Leader. Responsible for ensuring the quality and services delivered for particular task(s) for which this skill is performing the Task Leader position.

Minimum Education and Minimum/General Experience:BS in Computer Science or related field. Minimum 6 years of experience in the field.

Systems Analyst:

Functional Responsibility: The Systems Analyst, within defined objectives and with considerable latitude, performs in a professional position supporting moderately-to-highly complex client improvement efforts by performing/leading business financial analysis, strategic/tactical business planning, business process reengineering, technical studies, budget preparation and analysis, contract reconciliation, economic analysis, contractor cost/schedule analysis, MIS development, and documentation development. Develops and/or reviews study plans and monitors/reports project status.

Minimum Education and Minimum/General Experience:BS/BA preferably in business management, engineering, science, or math plus at least five years of relevant experience. Within the period of relevant experience, must have



a minimum of five years in consulting, survey, or training service areas. An MS/MA will substitute for two years of the relevant experience requirement.

Requirements Engineer:

Functional Responsibility: Confer with systems analysts, engineers, programmers and others to design system and to obtain information on project limitations and capabilities, performance requirements and interfaces. Analyze user needs and software requirements to determine feasibility of design within time and cost constraints. Develop and direct software system testing and validation procedures, programming, and documentation. Modify existing software to correct errors, allow it to adapt to new hardware, or to improve its performance. Determine system performance standards. Consult with customers about software system design and maintenance.BS in Computer Science or related field.

Minimum Education and Minimum/General Experience: Minimum 3 years of Professional Experience

Senior Security Architect:

Functional Responsibility: Understand the technical risks across applications, databases, networks, operating systems and end-user computing devices. Have ability to quickly learn the fundamentals of new technology and consistently evaluate its security needs according to beat practice, policy, precedent and customer needs. Have expertise in security architectures and design principles. In-depth understanding of security principles as they relate to software and networks. Ability to use existing libraries of code to reduce development cycle time and code replication. Communication skills including the ability to prepare and give presentations to other team members that will provide feedback during the requirements gathered during the design and development stages of a product lifecycle.

Minimum Education and Minimum/General Experience:BS in computer Science or related field, Master's degree preferred. Minimum 6 years professional experience with team oriented software development.

Database Architect:

Functional Responsibility: Provide expertise in overall Database architecture design with other professional team members. Performs Database system maintenance and data migration. Provide solutions to perform storage capacity measurement and planning. Experience in Data Analysis, Data Modeling, Database Design, Data Migration, SQL Assistant, PMON, ETL and related experience. Have strong working knowledge of SQL, XPATH technologies. Working knowledge of Storage Resource Manager tools. Ability to troubleshoot issues affecting storage solutions Implement and maintain monitoring systems to provide problem notification and ongoing system metrics. Working knowledge of IT processes and best practices related to backup and recovery, disaster recovery and network technology.

Minimum Education and Minimum/General Experience:BS in Computer Science or related field. Minimum 5 years professional experience.

Senior J2EE Developer:

Functional Responsibility: A senior level technical position, under supervision, responsible for one or more of the following areas: requirements analysis, programming, software integration, documentation, test and evaluation, and other technical tasks. Performs technical project assignments to include assessing and resolving issues related to system design, computer software development, data analysis, report preparations and presentations, and implementation planning.

Minimum Education and Minimum/General Experience:BS in Computer Science or related field. Master's degree or equivalent in relevant field and 3 plus years of software engineering experience. One year of related experience in successful efforts involving any combination of: systems analysis and design, programming,

systems integration, data conversion and implementation support, database planning and design, and network services. Knowledge of J2EE technologies such as WebSphere, WebLogic, JBOSS, Spring and other Frameworks. A Bachelor's degree and 3 year of engineering and networking is equivalent to a Master's degree or a High School Diploma (or equivalent) and 8 years of engineering and networking is considered equivalent to a Master's degree.

Systems Architect:

Functional Responsibility: The Systems Architect supervises a team of Systems Engineers and Network Engineers thru project completion and is considered a Subject Matter Expert (SME) in one or more specific areas of computer system design and networking. Independently performs a variety of system design and engineering tasks which are broad in nature and are concerned with design and implementation of major enterprise systems development and integration, including supporting personnel, hardware, software, and support facilities and/or equipment. Plans and performs systems and networking engineering research, design development, and other assignments in conformance with system and network design, engineering, and customer specifications. Supervises team of Systems Engineers and Network Engineers. Responsible for highly complex technical/engineering projects. Coordinates the activities of Systems Engineers and Network Engineers assigned to specific system and network engineering projects. Is the lead technical authority on the project.

Minimum Education and Minimum/General Experience:BS in Computer Science or related field. Master's degree or equivalent in relevant field and 6 plus years of engineering and networking experience. A Bachelor's degree and 8 years of engineering and networking is equivalent to a Master's degree or a High School Diploma (or equivalent) and 10 years of engineering and networking is considered equivalent to a Master's degree.

Help Desk Specialist:

Functional Responsibility: Serves as a primary tier 1 or tier 2 contact for clients experiencing technical and/or non-technical issues. Requires ability to diagnose, troubleshoot and client issues by employing strong listening and communication skills. Must have creative problem-solving skills to assist clients. Serves as primary back up for Help Desk Lead. Must be a team player that contributes to the resolution of the client's business problems. Provides ongoing technical support for specialized applications: logs trouble calls, analyzes and corrects problem at source. Advises users of changes in procedures. Identifies problems requiring vendor assistance and coordinates vendor technical support. Trains and mentors all junior staff members.

Minimum Education and Minimum/General Experience: Three years experience in problem resolution of systems. Familiarity with appropriate desktop and software systems. Ability to communicate orally and in writing and experience interfacing with clients and customers and handling sensitive issues. Two to three years progressively responsible computer operations, network management and/or desktop support experience.

Database Administrator:

Functional Responsibility: Considered an expert in one or more disciplines or systems. Consults with customer management and conceptualizes broad requirements for the design and administration of highly complex database applications to accommodate a variety of user needs. Performs complex database installations and configurations. Develops standards and procedures (e.g. operating procedures or security procedures). Evaluates vendors. Researches new industry technologies. Resolves highly complex database problems. Provides guidance and direction in all aspects of major database projects. Supports marketing and proposal efforts. Performs highly complex responsibilities with considerable latitude. Interprets company initiatives and client requirements. Work impacts organizational success.

Minimum Education and Minimum/General Experience: Three year experience in design and administration of complex database applications.

Systems Administrator:

Functional Responsibility: Fully competent, professional position. Schedules and performs software installations and upgrades and maintains them in accordance with established IS policies, procedures, and SLAs. Ensures data/media recovery by implementing a schedule of system backups and database archive operations. Supports media management through internal methods and procedures or through offsite storage and retrieval services. Resolves moderately complex systems problems. Analyzes and enhances data security controls. Tests Disaster Recovery Plan and recommends changes. Educates end-users on computer security and disaster recovery issues. Works under minimal supervision and independently performs duties of moderate complexity. Work impacts performance on the contract.

Minimum Education and Minimum/General Experience: Five years of experience in systems administration including performing software installations, maintenance and upgrades.

Network Engineer:

Functional Responsibility: Considered an expert in one or more disciplines or systems. Conceptualizes broad requirements of the network system and translates into plans for design, development and implementation. Works with customers at the highest levels to recommend systems solutions. Researches new technologies and presents new concepts as a system expert. Resolves highly complex network interoperability problems. Provides high level expertise in writing technical proposals. Evaluates vendor and subcontractor capabilities. Provides guidance and direction in all aspects of major network projects. Performs highly complex responsibilities with considerable latitude. Interprets company initiatives and client requirements. Work impacts organizational success.

Minimum Education and Minimum/General Experience: Eight years of experience in designing and planning network systems.

Technical Editor/Writer:

Functional Responsibility: Senior-level professional; able to independently accomplish complex requirements. Consults with customer or technical staff to determine most appropriate schedule of deliverables and objectives for large technical writing projects. Researches technical concepts. Creates new or modifies existing technical documents that are complex in nature. Edits documents and ensures that standards of quality, format and style are met. Coordinates large production efforts. Performs complex assignments with little guidance. Has latitude in completing broad objectives. Work impacts client relations.

Minimum Education and Minimum/General Experience: Three – Five years of experience supporting, preparing, and editing technical, management and other documents. Prepares and edits documentation incorporating information provided by the client, specialists, analysts, and operations personnel. Duties include the writing, proofreading, editing, formatting, fact/reference checking, and graphic presentation of technical information for both technical and non-technical personnel.

Web Designer:

Functional responsibility: Produces graphic sketches, designs, and copy layouts for online content. Determines size and arrangement of illustrative material and copy, selects style and size of type, and arranges layout based upon available space, knowledge of layout principles, and aesthetic design concepts. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. Typically reports to a manager. A wide degree of creativity and latitude is expected.

Minimum Education and Minimum/General Experience: Associate's degree or its equivalent and at least 4 years of experience in the field or in a related area.

Tel: 410-271-4171 Fax: 410-884-0689

Test Engineer:

Functional responsibility: Interacts with other engineering groups to define, document, analyze, perform, and interpret tests for products, systems, components, or modifications. Identifies functional problems and suggests resolutions. Assists in the definition of internal quality control standards and the maintenance of reliability programs. Analyzes test cases and provides regular progress reports. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to a supervisor or manager.

Minimum Education and Minimum/General Experience: Bachelor's degree and 4-6 years of experience in the field or in a related area.

Configuration Engineer:

Functional responsibility: Analyzes changes of product design to determine the effect on the end product design and function and determines and prepares documentation necessary for change. Coordinates with customers and manufacturers to determine a process for change reporting. Reviews released engineering change data and changes documenting activities to ensure adherence to configuration management procedures and policies. Familiar with standard concepts, practices, and procedures within a particular field. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complex tasks. Works under general supervision. A certain degree of creativity and latitude is required. Typically reports to a supervisor or manager.

Minimum Education and Minimum/General Experience: bachelor's degree in area of specialty and 4-7 years of experience in the field or in a related area.

Applications Developer I:

Functional responsibility: Responsible for developing, testing, implementing, and maintaining web-based application systems. Troubleshoots system problems and issues and looks for ways to improve the application. Has knowledge of commonly-used concepts, practices, and procedures within a particular field (i.e., HTML, Java, etc.). Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a manager.

Minimum Education and Minimum/General Experience: Bachelor's degree and 0-2 years of experience in the field or in a related area.

Applications Developer II:

Functional responsibility: Responsible for developing, testing, implementing, and maintaining web-based application systems. Troubleshoots system problems and issues and looks for ways to improve the application. Has knowledge of a variety of concepts, practices, and procedures within a particular field (i.e., HTML, Java, etc.) Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. Typically reports to a manager or head of a unit/department. A wide degree of creativity and latitude is expected.

Minimum Education and Minimum/General Experience: Bachelor's degree in a related area and at least 2-4 years of experience in the field or in a related area.

Applications Developer III:

Functional responsibility: Responsible for developing, testing, implementing, and maintaining web-based application systems. Troubleshoots system problems and issues and looks for ways to improve the application. Has knowledge of commonly-used concepts, practices, and procedures within a particular field (i.e., HTML, Java, etc.). Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to a supervisor or manager.



Minimum Education and Minimum/General Experience: Bachelor's degree and at least 4 years of experience in the field or in a related area.

Scrum Master/Agile Coach:

Functional responsibility: Act as a Scrum Master for one or more Agile teams within a Release Train/Value Stream. Establishing team level cadence and driving team level ceremonies (e.g. sprint planning, team retrospectives, backlog grooming, etc.). Work with the Agile Program Lead (APL)/Release Train Engineer to drive the definition and refinement of the program and team backlogs. Provide leadership, direction, and coaching to the team. Ensure cross-team coordination and collaboration. Remove impediments for the team(s). Maintain metrics that provide visibility to stakeholders on team-level progress and quality. Act as a liaison to assigned program manager and project managers. Take responsibility for managing dependencies between the program team and third parties, release managers, or between the team and other scrum teams. Actively contribute to the company's Agile and Lean Community through participation in the internal Agile Community of Practice and Scrum Master Forums. Provide real time feedback to the methodology team based on experiences with software delivery teams. Work cross functionally to align strategy, methodology and execution.

Minimum Education and Minimum/General Experience: Bachelor's Degree or equivalent experience with 3+ years of IT experience, 2+ years of experience as a Scrum Master, Product Owner or Agile Coach, 1+ years of experience working on large scale, multiple Scrum team projects, 1+ years of experience working on mixed methodology program (Scrum interfacing with Waterfall from a dependency perspective) ,Experience with SAFe (Scaled Agile Framework), Experience acting as a Scrum Master for multiple scrum teams

clearAvenue, LLC GSA Schedule Price List SIN 132-51

Labor Category	GSA Hourly Rate
Security Architect	\$113.65
Security Engineer	\$99.44
Web Portal Architect	\$94.71
Storage Architect	\$118.38
Requirements Engineer	\$89.97
Sr. Security Architect	\$113.65
Database Architect	\$118.38
Sr. J2EE Developer	\$89.97
Project Manager	\$128.08
Software Engineer	\$64.40
Senior Systems Architect	\$154.37
Senior Software Engineer	\$80.50
Business Analyst	\$75.76
Systems Engineer	\$86.18
Systems Analyst	\$71.03
Systems Architect	\$124.07
Help Desk Specialist	\$53.80
Database Administrator	\$97.61
Systems Administrator	\$96.88
Network Engineer	\$110.62
Technical Writer/Editor	\$77.12
Web Designer	\$103.00
Test Engineer	\$111.46
Configuration Engineer	\$99.87
Applications Developer I	\$99.12
Applications Developer II	\$111.46
Applications Developer III	\$120.99
Scrum Master	\$139.55



Labor Category Descriptions for SIN 132-60F

Functional – SME 1

Bachelor's degree in computer science, computer engineering or equivalent and two years of experience in Identity and Access Management professional services or Master's degree in computer science, computer engineering or equivalent. Experience must include the full functional knowledge of the Identity and Access Management Lifecycle. Must have the functional experience in the implementation of the Identity and Access Management Lifecycle such as provisioning, de-provisioning, access control, audits and related ideas. Must have experience interfacing with the business customer and have experience in converting the business needs/requirement into the functional and technical requirements to be handed over to the technical SME for the implementation.

Functional - SME 2

Bachelor's degree in computer science, computer engineering or equivalent and four years of experience in Identity and Access Management professional services or Master's degree in computer science, computer engineering or equivalent with two years of identity and access management experience. Experience must include the full functional knowledge of the Identity and Access Management Lifecycle. Must have the functional experience in the implementation of the Identity and Access Management Lifecycle such as provisioning, de-provisioning, access control, audits and related ideas. Must have experience interfacing with the business customer and have experience in converting the business needs/requirement into the functional and technical requirements to be handed over to the technical SME for the implementation.



Labor Category Descriptions for SIN 132-60F

PKI Architect

Participate in PKI and related efforts, helping projects and risk professionals comply with corporate security policies, industry regulations, and best practices. Research, design, and advocate new technologies, architectures, and security products that will leverage our public key infrastructure and related security requirements and technologies for customers, business partners, and vendors. Work closely with the Information Security Officer Community, Security Consulting, Enterprise Architecture, Cryptographic Support Services, and Lines-of-Business to evaluate and develop secure solutions based on approved security architectures. Contribute to maintenance and development of enterprise cryptography and PKI strategy and architecture. Analyze business impact and exposure based on emerging security threats, vulnerabilities, and risks. Ensure adequate security solutions are in place to mitigate identified risks sufficiently to meet business objectives and regulatory requirements. Communicate security risks and solutions to business people and technology partners. Make presentations to business people, executives, managers, developers, engineers, architects. Contribute to Living Target Architectures and security position papers.

BS in Computer Science or related field. Master's degree or equivalent in relevant field and 8 plus years of engineering and networking experience. A Bachelor's degree and 9 years of engineering and networking is equivalent to a Master's degree or a High School Diploma (or equivalent) and 15 years of engineering and networking is considered equivalent to a Master's degree.

Federation Architect

Ability to Participate in Federation efforts, large system development and integration (ability to technically understand and integrate many moving parts on a project) ability to deal with architecture and tech leads from different vendor organizations knowledge and experience integrating web sites into a SOA type architecture, experience moving information via an ESB, knowledge of infrastructure concepts like network and security familiarity with UML Design hands on experience and ability to prototype, J2EE and .Net platforms, expert knowledge of enterprise infrastructures such Active Directory, Active Directory Federation, SAML, and other technologies.

BS in Computer Science or related field. Master's degree or equivalent in relevant field and 8 plus years of engineering and networking experience. A Bachelor's degree and 9 years of engineering and networking is equivalent to a Master's degree or a High School Diploma (or equivalent) and 15 years of engineering and networking is considered equivalent to a Master's degree.



Labor Category Descriptions for SIN 132-60F

Web Services Architect

The candidate will be a technology thought leader with relevant experience in providing strategic direction for enterprise wide application architecture and deep expertise in conceptualizing and implementing solution architectures for large systems. We are looking for an expert with broad application architecture experience and deep technical skills in Java and SOA technologies. A technology expert with a solid background in large scale systems thinking that is applied to solving business problems. Shall Provide leadership in establishing and promoting the enterprise-wide SOA strategy. Collaborates with other thought leaders in establishing and publishing SOA standards and best practices. Ability to Develop SOA education through our training division for the development organization and coach technical leads on using SOA technologies and applying appropriate messaging patterns. Participate in the formulation of application architecture & design artifacts, and mentors the teams in the deployment and use of enterprise-wide common services, patterns, frameworks, and tools.

BS in Computer Science or related field. Master's degree or equivalent in relevant field and 8 plus years of engineering and networking experience. A Bachelor's degree and 9 years of engineering and networking is equivalent to a Master's degree or a High School Diploma (or equivalent) and 15 years of engineering and networking is considered equivalent to a Master's degree.

Technical SME

The Technical SME has experience in a specific area of expertise related to information technology, Identity Management & Web Access Control, Federation Technologies, databases, web development, operations, standardization, encryption, PKI, and application integration. The Identity and Access Management Subject Matter Expert provides expert advice and guidance to clients based on their expertise and evaluation of assigned problem areas. Install and implement Identity Management solutions, develop connectors, customize solutions, applicable systems, database security, Web development and design, technical documentation, and integrate with third party applications.

BS in Computer Science or related field. Master's degree or equivalent in relevant field and 10 plus years of engineering and networking experience. A Bachelor's degree and 13 years of engineering and networking is equivalent to a Master's degree or a High School Diploma (or equivalent) and 20 years of engineering and networking is considered equivalent to a Master's degree.



Labor Rates for SIN 132-60F

Labor Category	GSA Hourly Rate
Functional SME -1	\$107.97
Functional SME-2	\$152.11
PKI Architect	\$130.83
Federation Architect	\$130.83
Web Services Architect	\$130.83
Technical SME	\$241.25

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

clearAvenue provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact (info@clearavenue.com).

BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

(misert Customer Name)							
n the spirit of the Federal Acquisition Streamlining Act (<u>ordering activity</u>) and (<u>Contractor</u>) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s)							
Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for ources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.							
	ases from the schedule of	work, and save time by elimin contract. The end result is to c er and costs less.					
Signatures							
Ordering Activity	Date	Contractor	Date				

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RPA	NUMBER	
DIA	NUMBER	

		BLANKET PUR	CHASE A	
Agreen	nents, tl	SA Federal Supply Schedule Contractor agrees to the following LY WITH (ordering activity):), Blanket Purchase Blanket Purchase Agreement (BPA)
(1) are sub		following contract items can be order the terms and conditions of the contract		is BPA. All orders placed against this BPA as noted below:
	MOD	DEL NUMBER/PART NUMBER		*SPECIAL BPA DISCOUNT/PRICE
(2)	Deliv	•		
	DEST	ΓΙΝΑΤΙΟΝ		DELIVERY SCHEDULES / DATES
(3) agreem		ordering activity estimates, but does l be	_	ee, that the volume of purchases through this
(4)	This l	BPA does not obligate any funds.		
(5) earlier.		BPA expires on	_ or at the e	nd of the contract period, whichever is
(6)	The f	following office(s) is hereby authorized	zed to place	orders under this BPA:
	OFFI	CE		POINT OF CONTACT
(7)	Ordei	rs will be placed against this BPA vi	ia Electronic	Data Interchange (EDI), FAX, or paper.
(8) or sales		ss otherwise agreed to, all deliveries hat must contain the following infor		BPA must be accompanied by delivery tickets minimum:
	(a)	Name of Contractor;		
	(b)	Contract Number;		
	(c)	BPA Number;		



- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to an ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -

- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.